



**amaSing festival
audience info**

**strathpeffer
31st august & 1st september 2013**

www.amasing.co.uk

thanks for buying your ticket to the amaSing festival 2013. this is our first festival, but we hope the first of many! you can find out all about the festival through our website www.amasing.co.uk, but we thought you might find **this list of essential information helpful too!**

where: the festival takes place in a number of venues in the picturesque village of Strathpeffer including:

ben wyvis hotel; highland hotel; community centre; strathpeffer pavilion.

in addition, there will be a number of pop up venues in other locations across the village for the festival weekend.

when: over the two days of saturday 31st august and sunday 1st september, with events kicking off at 12pm on each day. our ticket office/information hub will be open from 10am on each day.

admission: once you have exchanged your ticket for a wristband at our ticket office/information hub, you will need to spend a little bit of time deciding on which workshops/performances you'd like to attend. the festival aims to provide an intimate, up close and personal experience. this, and the range of venues we are using, means that the number of people able to attend each individual event varies. after lots of thought, we decided that the only fair way to allocate spaces in each event is on a **'first come, first served' basis.**

so.....on each morning of the festival you will need to sign up for the events you wish to attend, and will be issued with a ticket to allow you access to that event. if some events have less demand than others, you may be able to stroll up on the day and find spaces, but we can not guarantee this, so it's best to be on site early to put your name down if there's something you particularly want to see!

events have been structured to ensure that **everyone will have the opportunity to see the headline bands**, kassidy (who will be performing twice on saturday evening) and eddi reader in the pavilion on sunday evening, followed by the festival finale ceilidh.

your purchase of a ticket and admission signifies your acceptance of the terms and

conditions on the back of the ticket and on the event website. there is no readmission without a valid wristband and ticket. lost, stolen, altered or incomplete tickets or wristbands will be invalid and will not be replaced or allowed entry.

where to exchange tickets: our ticket office/information hub is located in the morrison well shop in the centre of the village.

where to park: as the festival is taking place across the village, there is no dedicated festival parking as such. however, you will initially be directed to public parking at the victorian railway station in strathpeffer, and when this is full stewards will point people in the direction of other public parking within the village.

getting ready:

- *don't forget to bring your ticket!!* access to each venue will only be allowed if you have exchanged your ticket for a festival wristband.
- *18 or under? bring ID!* if you are under 18, you will be issued with an under-18s wristband rather than an adult wristband. it is important that you are able to provide proof of age.

under 18 and ID issues: under 18s must be accompanied at all times by a responsible adult at the event, and you will not be allowed to bring, purchase or consume alcohol. if you are over 18, but lucky enough to look younger, you must be able to prove your age with original photo-ID; that could be your passport, driving licence, etc. bar and festival staff are empowered to treat you as under 18 if you are not able to prove otherwise.

under 13 and ID issues: under 13s must be accompanied at all times by a responsible adult; you must be able to prove that your child is 12 or under if you are bringing them on a child's ticket. acceptable proof will be original photo-ID (no photocopies) showing proof of age, such as a passport or photo-ID card, which can be obtained from www.citizencard.com. festival staff are empowered to treat your child as over 12 and charge for entry where you are not able to prove otherwise.

children: if you have lost a child, please inform a festival staff member or venue staff member, who will assist in their recovery. there will be a missing persons repatriation

point at the main festival info point. please take extra care of children on steps, near the water feature in the village square and in busy venues. your children should use earplugs if they are near loudspeakers as loud music can damage their hearing.

special access requirements: if you, or anyone you care for, has special access requirements, please contact info@amasing.co.uk for advice. all venues are fully accessible for wheelchair use.

litter: please help us to look after the village; please dispose of your litter in the bins and use recycling points provided.

alcohol: it is important for you to note that the village of strathpeffer is an **alcohol-free zone** and consumption of alcohol in public places is prohibited.

emergencies and lost property: in the event of an emergency, please find the nearest festival staff member or steward and alert them - follow stewards' instructions and do not panic. each venue has first aid provisions. please hand any lost property to festival or venue staff, and it will be retained at the ticket office/information hub during the festival. lost property will be retained for two weeks after the festival, and then if not claimed passed on to the local Police (0845 600 5703).

line-up: most of the line-up of artistes will be announced before the event, and where possible, we will release exact running orders and timings online at www.amasing.co.uk nearer to the festival event weekend.

behaviour: antisocial, illegal or aggressive behaviour will result in immediate ejection from a venue without refund. please behave with consideration for fellow festival-goers and neighbours within the village.

ticket term and conditions and disclaimers: your ticket is valid for one person only and is sold subject to the terms and conditions on the reverse. you are advised to check your ticket upon receipt. no tickets will be refunded unless the event is completely cancelled in which case only the face value of the ticket will be refunded. tickets are for the festival and not for one specific artiste. the promoter will use their best endeavours to

present the line-up as advertised, but the line-up of artists cannot be guaranteed. should one or more artistes cancel, the festival will go ahead as normal. refunds will not be given in any circumstances. tickets are issued subject to a licence being granted by the local authority; you use the festival venue at your own risk; the promoter shall disclaim liability for death or personal injury caused by the negligence of the promoter, its servants or agents or any person whilst entering or leaving the festival venue; the promoter shall disclaim liability for death, injury, disease or loss caused to any person or to his servant or agent at the festival venue; the promoter shall disclaim liability for any loss, damage or theft to property including vehicles at the festival venue; the promoter shall disclaim liability for any inaccuracies in any information published with regard to the event.